

# Terms Conditions Rights and Warranties

Updated March 31, 2021

## PRODUCT PRICING ALL PRICES LISTED IN KI PRICE LISTS ARE FREIGHT EXCLUDED OR DELIVERED PRICING.

KI price lists and any prices contained therein are subject to change without notice. Prices applicable to all Customer orders shall be those in effect at the time KI receives a complete order from Customer unless: Customer and KI have in place a written special pricing or master supply agreement, which agreement specifies the prices to be paid by Customer; or Customer requests a product shipping date to occur more than one hundred twenty (120) days after KI's receipt of Customer's order (in which case KI shall have the option to apply to Customer's order the price list in effect as of Customer's requested shipping date). The most current KI price lists are maintained electronically and can be found at [www.ki.com/price-lists](http://www.ki.com/price-lists)

Any discounts are ineffective if, as a result of the discounts, the final selling price of any product offered in a KI quote would be lower than the corresponding price for that product under KI's multiple award schedule contracts with the United States General Services Administration (GSA). If the final selling price for any KI product in a quote would be below KI's price to GSA, KI will offer that product at the same price that KI offers to GSA. No other terms or conditions of KI's GSA contracts would apply to such sales.

## FREIGHT AND DELIVERY

### Freight Terms

KI reserves the right to select the "best way" shipment methods and means (including, but not limited to, determination of the carrier, method of shipment, and routing). Standard delivery shall be dock-to-dock delivery and shall occur Monday through Friday, 7:00 a.m. to 3:00 p.m. for truckload or 9:00a.m. to 5:00 p.m. for less than truckload or parcel. Products quoted as "Delivered Pricing" shall be "F.O.B. Origin," and freight charges are based on shipments to the 48 U.S. contiguous states. For shipments destined to other U.S. states or foreign territories, delivery will be made to a prearranged port. Customer shall prepay all freight charges and any extra expenses resulting from any request by Customer for after-hours, holiday, weekend, or specific time delivery, or special carrier, shipping method, (e.g. air freight, exclusive use vehicle) packaging, and/or routing. Contact KI for quote.

CAUTION: After obtaining a clear receipt for shipment, the delivering carrier is no longer responsible for damage or shortages.

### Title, Risk of Loss

Title to product shall pass to Customer upon delivery by KI to the carrier. For purposes of risk of loss, all shipments are "F.O.B Origin"; and Customer acknowledges that once KI delivers the product to the carrier, risk of loss shall pass to the Customer.

### Shipment Damage Claims

All products are packaged to comply with carrier requirements and leave KI's manufacturing facilities in good condition. Customer shall be responsible to:

- Carefully inspect merchandise upon delivery. Make notation of package conditions and describe any type of damage observed on the carrier's delivery receipt.

- If the delivery receipt has been signed free and clear and damage is discovered after carrier has left, the customer shall report the concealed damage and request an inspection to the local carrier terminal within (5) five business days of receipt date.
- Retain all shipping cartons for inspection by the carrier agent.
- All damaged product and packaging must be kept at point of delivery.

KI shall not be liable for loss or damage to product that occurs in transit, and Customer's sole remedy for any such damages shall be to seek appropriate recourse against the carrier. For more information visit <http://damagedproductprocess.com>

### Shortage Claims

Shortage must be noted at time of delivery to be considered a carrier claim.

KI will evaluate Customer reported shortage claims within (10) ten days immediately following delivery. Shortage claims reported beyond (10) ten days after delivery will not be honored.

### Returns

Product conforming to the specifications contained in KI's acknowledgement to Customer may not be returned to KI without KI's written consent, which consent may be conditioned upon Customer's agreement to pay re-handling and/or restocking charges and/or to prepay all freight charges on the return shipment.

### Requests for Specific Delivery Time(s)

KI considers requests for delivery times and for drop shipments to job sites, and will undertake reasonable efforts to indicate any such request(s) to product carriers. KI may, in its sole discretion, extend to Customer the option of a carrier-guaranteed set delivery time at an additional cost to Customer. KI's liability for any damages incurred for any late deliveries, including labor and other expenses resulting from any such delays, shall be limited to a refund of the charge for the aforementioned guaranteed set delivery time.

### Accessorial Fees

Customer shall be responsible for the payment of all accessorial fees, including, but not limited to, charges necessitated by any of the following:

- A need for special delivery equipment, including lift gates
- Inside delivery
- The absence of a loading dock
- Redirection or re-consignment of product
- Detention charges
- Street unloads
- Improper refusal of product

### Storage of Product

If, following KI's acknowledgement of Customer's purchase order, Customer requests a delay in shipment for any period greater than one (1) day from the scheduled ship date, Customer shall be responsible for the payment of the following storage fees:

- Orders less than a full trailer (11 pallets or 24 feet or less): \$5.00 per day per pallet.
- Full trailer: \$60.00 per day per trailer.

Any long-term storage (i.e. storage outside standard shipping and installation storage) must be climate controlled. Temperature must range between 60 and 80 degrees Fahrenheit and

humidity must be controlled between 45 and 65 percent relative humidity.

### Split Deliveries

Orders can be split shipped (including C.O.M. as it arrives) only with faxed or written authorization.

### Re-delivery of Freight

When re-delivery of merchandise is required because the customer is not ready to accept merchandise, and no notification of this fact is given to the factory at least one week prior to the scheduled ship date, the actual costs for freight, restocking and re-handling, plus 5% of the order value, will be billed to the customer.

### PAYMENT TERMS

#### Net Thirty Days

Payment on all KI invoices shall be made in U.S. dollars within thirty (30) days of the date of each such invoice and without offset, back charges, retention, or withholding of any kind. Unpaid and delinquent invoices shall accrue interest at the rate of one and one-half percent (1.5%) per month, or the highest rate permitted by law, whichever is less.

### Leasing Provisions

KI offers a lease finance option. The first and last monthly payments are required at the time of signing. Lease quotations subject to National Cooperative Leasing credit approval. Rates are based upon current market and subject to change without notice. Contact KI for a quote.

### Modified Product Deposits

Customer may be required to pay a deposit for the purchase of any modified (non-standard) products identified in Customer's purchase order. Any such deposit shall accompany Customer's purchase order.

### New Accounts

New accounts require the approval of a KI sales representative, credit references, and a valid tax-exempt or resale certificate (where applicable).

### Security Interest in Products

KI shall retain a purchase money security interest in all products sold to Customer and for which Customer has not made full payment. Customer agrees to execute any and all instruments necessary to document the creation of this security interest and/or to perfect the same. Customer further agrees to assemble and deliver to KI all products subject to this security interest in the event Customer defaults on Customer's payment obligations to KI.

### Collection Costs

In the event Customer defaults on Customer's payment obligations to KI, and KI employs the services of an attorney or collection agency to enforce these obligations, Customer shall reimburse KI for all of KI's actual collection costs and expenses (including actual attorneys' fees and court costs) upon demand.

### ORDER PROCESS Requirements of a Valid and Complete Purchase Order

In order to submit a valid and complete purchase order to KI, Customer must provide KI with the following information.

- If you are purchasing directly from KI the purchase order must be issued to KI or KI c/o the dealer with this address:

KI  
1330 Bellevue Street  
Green Bay, WI 54302

- The following items must be included on all purchase orders:
  - Sold To/Bill To Information: complete legal name, address, telephone number and fax number
  - Ship To Information: complete legal name, address, contact name, contact phone number
  - Purchase Order Number: a customer-specific identifier, typically a sequential purchase order number or requisition number
  - Issue Date: date the purchase order was issued
  - Sales Tax: applicable sales tax will be added upon invoicing. If tax exempt, customer must provide or have the tax exempt certificate on file at KI
  - Purchase Order Total: total of all items and services included on the purchase order
  - Authorization: signature of authorized purchasing agent or buying entity
  - Order Details: reference a fully optioned KI quote (ex: 11KGI-85432) or include all the information listed below
    - Quantity of each item
    - Complete model number, including all finish and option information (by line item)
    - Net purchase price (by line item)
    - Extended net purchase price (all line items)
    - Any additional applicable charges (ex: installation and/or delivery charges)
    - Contract name and/or number if pricing is based on a contract reference
- Signatures on a quote or a worksheet will NOT be accepted as a purchase order.
- In the event that you do not have a formal Purchase Order process, please contact your KI Sales Representative or call 1-800-424-2432, and we will assist you with creating a PO.

Purchase Orders that do not meet these requirements will be placed on hold until complete information is received by KI.

### Acknowledgements

KI sends acknowledgements on all orders. Please read these acknowledgements and contact KI immediately if there is any discrepancy. In the event of any difference or inconsistency between KI's acknowledgement and Customer's purchase order, KI's acknowledgement will control. In the event the model number and description differ on the purchase order, the model number will be the determining factor. Any error or discrepancy on acknowledgement must be reported to KI in writing within three (3) working days of acknowledgement date. All acknowledgements contain an estimated delivery date, but an order may ship earlier than the estimated shipping date. If Customer desires delivery on or after a specified date, Customer must write "Do not ship for arrival before [date] \_\_\_" on Customer's purchase order.





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## Fax or Email Orders

Orders may be sent to KI via facsimile (1-800-405-2264) or via email (order.entry@ki.com) SIF Files: If you have a fully optioned SIF file, submit one email containing the purchase order, fully optioned SIF file and any supporting quotes.. If, following submission of an order to KI, Customer sends a confirming order, such confirming order must be marked "Confirming Order. Original order sent via fax (or email)." KI will not be responsible for any duplicate orders caused by unmarked hard copy, duplicative confirming orders, or orders submitted more than once.

## Changes or Cancellations of Orders

Purchase orders acknowledged by KI cannot be changed or cancelled without KI's consent, which consent may be conditioned upon Customer's agreement to pay increased or additional expenses resulting from the requested change or cancellation, including but not limited to a twenty-five percent (25%) cancellation charge if order is cancelled or changed within a minimum of twenty (20) days prior to expected delivery date as acknowledged. Modified products (non-standard) or veneer tops cannot be cancelled or returned.

## Quick Ship Program

Quick Ship Program (QSP) leadtimes begin upon receipt of clearly marked and complete purchase order and approval by KI credit department. The QSP purchase order must be accompanied by the QSP purchase order cover sheet. Orders will only be processed as Quick Ship if all items on the order are included in the Quick Ship program. Quick Ship orders cannot be revised, cancelled, or returned. It is KI's intention to ship all QSP products within a period of 10 working days or less. Based on production capacity, KI reserves the right to cancel the Quick Ship Program without notice.

## C.O.M. FABRIC REQUIREMENTS

Fabrics to be supplied by Customer must be approved by KI for upholster-ability and flammability prior to acceptance of Customer's purchase order. Customer shall submit to KI a one (1)-foot square sample swatch with Customer's purchase order. Following KI's approval of Customer's fabric, Customer must contact KI for exact production yardage requirements (1-800-454-9796, ext. 2707). Thereafter, Customer shall ship its fabric to the appropriate manufacturing facilities below. When supplying Customers own materials, it is the responsibility of the Customer to ship the materials to the correct KI manufacturing facility (as stated on the product pricing pages of KI price lists or on ki.com). Failure to ship the materials to the correct KI manufacturing facility will result in additional charges to the Customer for re-delivery of Customer's own materials to the correct KI manufacturing facility.

For products shipped from Green Bay, WI facility, ship material to:  
KI Green Bay  
Attn: C.O.M. Storage  
1687 Westminster Drive - Gate 3  
Green Bay, WI 54302

For products shipped from Manitowoc, WI facility, ship material to:  
KI Manitowoc  
Attn: C.O.M. Storage  
1400 S. 41st St.  
Manitowoc, WI 54220

For products shipped from Pembroke, Ontario facility, ship material to:  
KI Pembroke  
Attn: C.O.M. Storage  
Pembroke, Ontario K8A6X7

For products shipped from Bonduel, WI facility, ship material to:  
KI Bonduel  
Attn: C.O.M. Storage  
204 West South St.  
Bonduel, WI 54107

For products shipped from Tupelo, MS facility, ship material to:  
KI Tupelo  
Attn: C.O.M. Storage  
2112 South Green St.  
Tupelo, MS 38804

For products shipped from High Point, NC facility, ship material to:  
KI-HN  
Attn: C.O.M. Storage  
217 Feld Avenue  
High Point, NC 27263

For products shipped from Ontario, CA facility, ship material to:  
KI  
Impress/Kismet  
1110 S. Mildred Ave.  
Ontario, CA 91761

## CODE & FLAMMABILITY STANDARDS COMPLIANCE

### Seating

- California Technical Bulletin 117-2013. All upholstered seating products manufactured by KI meet or exceed the standards set forth in California Technical Bulletin 117-2013 and are labeled accordingly.
- California Technical Bulletin 133. KI offers numerous products that can be manufactured to meet the flammability requirements set forth in California Technical Bulletin 133. For products to meet the requirements of the open-flame test, changes in materials are made. Restrictions are placed on fabric selections and product type. When ordering product to comply with California Technical Bulletin 133, the "FR" option must be selected in the model number string. Please see individual sections in the price list for additional cost and leadtimes, which vary between products.

### Panels

ASTM E84 (equivalent to UL 723) is the test method used to determine the Flame Spread and Smoke Developed Indices of the system, consisting of the core substrate, fabric covering, and adhesive. The NFPA 101® Life Safety Code and the International Building Code® define acceptable Flame Spread and Smoke Developed Indices that have been adopted by the federal and many state or local governments as law in the form of building codes and regulations. Panel cores have been judged acceptable for the use with UL Recognized Component Office Panel Fabrics. Contact KI for the current list of fabrics that are acceptable for use.

### Style and Fabric Availability

Many styles can be manufactured to comply with TB 133, depending on the fabric content of a selected upholstery textile. When considering C.O.M. fabrics, submit the material attached to its composition

description card to KI for approval. \*Certain C.O.M. materials may require a sample burn test for certification. A sample product will be built with C.O.M. material and tested. The cost of testing must be added to the cost of a test sample including appropriate upcharges to receive certification.

### Pricing

TB133 requires special construction procedures, and an upcharge applies to each product ordered as such.

### General Information

Specifications, test procedures and requirements pertaining to flammability regulations can change. KI will make every effort to keep our information and services pertaining to flame specifications up-to-date. However, we reserve the right to alter the products, fabrics/ leathers, or upcharges associated with any of the above or any other flame specifications.

### MISCELLANEOUS Weights and Dimensions

All weights and dimensions listed in KI's price or product listings are approximate.

### Statute of Limitations

Except as specifically set forth in these Terms, Conditions, Rights and Warranties, no claim arising out of or in connection with products purchased from KI, these Terms, Conditions, Rights and Warranties or any product warranty applicable to any KI product may be brought by Customer more than one (1) year after the cause of action on which it is based has accrued.

### Jurisdiction and Venue

The interpretation and application of these Terms, Conditions, Rights and Warranties and any product warranties applicable to products purchased by Customer from KI shall be governed in all respects by the laws of the State of Wisconsin, U.S.A., without reference to the rules of any jurisdiction concerning conflicts of laws or the provisions of the United Nations Convention on Contracts for the International Sale of Goods. Customer agrees that all disputes arising from the interpretation or application of these Terms, Conditions, Rights and Warranties or any product warranty shall be subject to the exclusive jurisdiction of and venue in the federal and state courts located in Green Bay, Wisconsin, or within Brown County, Wisconsin, U.S.A.; and Customer hereby consents to the personal and exclusive jurisdiction and venue of these courts.

### Notification to KI

Except as set forth elsewhere in these Terms, Conditions, Rights and Warranties, all inquiries and correspondence to KI should be directed to:

KI  
1330 Bellevue Street  
P.O. Box 8100  
Green Bay, WI 54308-8100  
Phone: 1-800-424-2432

### Force Majeure

KI shall not be liable for failure to perform or for delay in performance due to fire, flood, strike, or any other labor difficulty, act of God, act of any governmental authority or of Customer, riot, embargo, fuel or energy shortage, wrecks or delay in transportation, inability to obtain necessary labor, materials, or manufacturing facilities from usual sources, or failure of suppliers to meet their contractual obligations, or due to any cause beyond its

reasonable control. In the event of delay in performance due to any such cause, KI reserves the right to extend the date of delivery or time for completion by a period of time reasonably necessary to overcome the effect of such delay, to allocate any available supply of goods in a manner it deems reasonable, or to cancel any purchase order.

### Product Warranties

These Terms, Conditions, Rights and Warranties may change from time to time. Purchases of products from KI shall be subject to KI's then current Terms, Conditions, Rights and Warranties which can be found at: [www.ki.com/terms](http://www.ki.com/terms)

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### RIGHTS AND WARRANTIES

The following KI product warranty applies to products manufactured on or after November 1, 2019 and manufactured and/or distributed from a KI manufacturing site. This warranty is given to the initial purchaser and is valid for as long as the initial purchaser owns the product. The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the products during the warranty period. If a product is defective, and if written notice of the defect is given to KI within the applicable warranty period, KI at its option will either repair or replace the defective product with a comparable component or product, or provide a refund of the purchase price. KI reserves the right to determine labor method used during replacement of product. The Lifetime Warranty applies regardless of the number of shifts the product is used each day, unless specified as an exception. All non-lifetime product warranties are a single 8 hour shift per day unless otherwise noted. KI products are not intended or warranted for outdoor use unless specifically stated for outdoor use.

### EXCLUSIONS

This warranty does not cover:

- Failure resulting from normal wear and tear which is to be expected over the course of ownership, including but not limited to: scratching, natural variations/movement of butcher block wood tops, bowing/cupping of butcher block tops due to environmental conditions during transit and/or at site, or ghosting on markerboard surfaces.
- Any misuse, abuse or modification of the original product voids the warranty.
- Damage caused by carrier.
- Products that are exposed to extreme environmental conditions or that have been subject to improper storage.
- Alterations to product not expressly authorized by KI, nor to products considered to be of a consumable nature such as bulbs, light ballasts, and surge suppression products.
- Replacement parts are covered for two years or the balance of the original warranty, whichever is longer.
- Failure to apply, install, reconfigure, or maintain products according to published KI planning, assembly, cleaning instructions, or user guides.
- Customer's Own Material (i.e., material supplied by the Customer or procured by KI on behalf of the client that is not a standard KI product offering) used in the manufacture of KI products.
- Natural variations in wood grain; changes in surface finishes, including colorfastness, due to aging or exposure to light; matching of color, grain or texture, except to within commercially acceptable standards.
- Wrinkles, marks or scars occurring naturally in leather.
- Discoloration or deterioration of all surface materials due to soiling, stains, dye transfer from clothing (including denim) or cleaning agents (refer to KI's Care & Maintenance Instruction documents).
- Fabric properties including, but not limited to aging, colorfastness, shade variations, pilling, puddling/wrinkling or abrasions of textiles.

### NOTATIONS

- Warranties and exceptions listed in the Accessories / Components section will apply to all applicable product warranties.
- Modified (non-standard) product has a one year warranty, unless the change is only cosmetic. If the product is modified due to a cosmetic change, the warranty is the same as the "base" product.
- Third Party Supplied Product (KI shall pass along any warranty it receives with respect to other manufacturer's products).
- Modification to UL Listed products eliminates the listing.
- KI reserves the right to request that product be returned for inspection prior to granting a remedy.
- KI will not be liable for consequential, economic (including loss of time or inconvenience), or incidental damages arising from any product defect.
- International Warranties may differ.

EXCEPT AS STATED ABOVE, KI MAKES NO EXPRESS OR IMPLIED WARRANTIES AS TO ANY PRODUCT AND IN PARTICULAR MAKES NO WARRANTY OF FITNESS FOR ANY PARTICULAR USE. AT KI'S OPTION, PRODUCT REPAIR, REPLACEMENT, OR REFUND OF PURCHASE PRICE IS THE CUSTOMER'S EXCLUSIVE REMEDY FOR ANY AND ALL PRODUCT DEFECTS.

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### **SURFACES - (refer to [KI Care and Maintenance Instructions](#))**

Butcher Block Wood	15
Fabrics ( <i>includes all Woven, Polyurethane, Vinyl and Leather</i> ) - KI In-Grades and Pallas Textiles ( <i>excluding those below</i> )	3
Laminate HPL- high pressure laminate ( <i>excluding markerboard</i> )	15
Laminate LPL- low pressure laminate	5
Markerboard Laminate	3
Mesh	15
Pallas Haven and Pallas Juggernaut	5
Phenolic Resin	15
Seamless Surface Membrane Press	15
Sure-Chek Moisture Barrier	3
Veneer	15

### **ACCESSORIES / COMPONENTS**

Cable Management- Vertical Cable Manager	15
Casters	15
CPU Holders	15
Electrical Components- 4-Port, Activ8, Ashley Duo, Isle Power Tower, Hiatus USB/120V, PowerUp, Qi, Undermount R8, USB Charger, Villa, WiggleRoom Dean® Qi, Byrne Interlink® System, 4-Trac System, Fixed Table 4-Wire System and Power Modules (Byrne 4-Trac, Dean, Nacre, Dubbel)	15
Flat Screen Monitor Arms	15
Foam	15
Glides (excluding Felt)	15
Glides- Felt	1
Keyboard Mechanisms	5
Lighting	5
Pneumatic Cylinder ( <i>except Cafeteria at 5 years</i> )	12
Ruckus Totes and Tote Rails	5
Tablet Arm	15
Tattoo Screens	Lifetime
Universal Screens	10
Worksurface Embedded Storage- Flat Screen Garage, Smartlift	5

### **BENCHING SYSTEM**

Connection Zone	Lifetime
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### **CAFETERIA FOLDING TABLES**

CafeWay ( <i>except pneumatic</i> )	15
Uniframe ( <i>except pneumatic</i> )	15
Uniframe Tops with "Perfect Edge"	Lifetime
Pneumatic for CafeWay and Uniframe	5

### **CASEGOODS**

Aristotle ( <i>excludes laminate</i> )	Lifetime
Aristotle Laminate- LPL- low pressure laminate	5

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### DESKING

700 Series Desk	Lifetime
Instruct	Lifetime
Intellect Wave	15
Ruckus	15
True	Lifetime
WorkZone	Lifetime

### DOLLIES

Caddies- Seating	15
Caddies- Tables	15

### FILES AND STORAGE

*(Storage warranties exclude drawer slides at 15 years)*

Drawer Slides	15
700 Series Files and Storage	Lifetime
All Terrain	Lifetime
Balance	Lifetime
Connection Zone Storage	Lifetime
Ruckus Storage	15
Tattoo Storage	Lifetime
Universal Overhead	Lifetime
U Series	Lifetime

### FOLDING CHAIRS

Folding Chairs	5
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### INSTITUTIONAL SEATING/TABLES

Banquet Tablets- Emissary, Heritage, Premier	5
DuraLite	5
Fixed Leg Table- Oxford	5
ValueLite	5

### LIBRARY FURNITURE

CrossRoads	15
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### MARKERBOARDS (vertical dry-erase surfaces)

Connection Zone Mobile Screen	5
All Other Markerboards	5

### OCCASIONAL TABLES

Affina	Lifetime
C-Table and C-Table Max	15
Calida	Lifetime
Flex	Lifetime
Hub	Lifetime
Lyra	Lifetime
MyPlace	Lifetime
MyWay	Lifetime
Sela	Lifetime
Soltice	Lifetime
Soltice Metal	Lifetime
Sway	Lifetime

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### PATIENT ROOM SEATING

#### Bariatric

Affina	Lifetime
Soltice	Lifetime
Soltice Metal	Lifetime

#### Gliders

Perth <i>(excludes glider mechanism)</i>	Lifetime
Glider Mechanism	10

#### Hip Chair

Affina	15
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#### Patient Chairs

Affina	Lifetime
Rose	15
Soltice	Lifetime
Soltice Metal	Lifetime

#### Recliners

Affina <i>(excludes central locking caster mechanism, recliner mechanism, heat/massage and USB components)</i>	Lifetime
Perth <i>(excludes central locking caster mechanism, recliner mechanism, heat/massage and USB components)</i>	Lifetime
Soltice <i>(excludes central locking caster mechanism, recliner mechanism, heat/massage and USB components)</i>	Lifetime
Central Locking Caster Mechanism	5
Recliner Mechanism	10
Heat/Massage and USB Components	2

#### Sleepers and Daybeds

Affina <i>(excludes sleeper mechanism)</i>	Lifetime
Hiatus Sleeper Bench <i>(excludes sleeper mechanism)</i>	Lifetime
Hiatus Seamless Surface Components	5
LaResta Daybed <i>(excludes daybed mechanism)</i>	Lifetime
Perth <i>(excludes sleeper mechanism)</i>	Lifetime
Soltice <i>(excludes sleeper mechanism)</i>	Lifetime
Sleeper and Daybed Mechanisms	5

### PODS

WiggleRoom Pod <i>(excludes ceiling light, occupancy indicator LED light bulb, dimmer switch, fans, carpet, door closer mechanism and motion sensor)</i>	10
WiggleRoom Stool	10
Ceiling light, occupancy indicator LED light bulb, dimmer switch, fans, carpet, door closer mechanism and motion sensor	1

### RESIDENCE HALL FURNITURE

RoomScape	Lifetime
Mattresses	1

**SEATING****Auditorium Seating**

Concerto	15
Extol	15
Lancaster	15

**Benches**

Kurv	15
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**Classroom**

Intellect Wave	15
Learn2	15
Ricochet	15
Ruckus	15

**Fixed Seating / Lecture Hall**

Jury Base	15
Seminar Tables	15
Sequence	15
Sequence HD	15
Single Pedestal	15
University	15

**Guest Seating**

Affina	Lifetime
Doni Guest	15
Impress Guest	15
Impress Ultra Guest	15
Katera	15
Perth	Lifetime
Sift Guest	15
Soltice	Lifetime
Soltice Metal	Lifetime
VOZ ( <i>non-stacking</i> )	15

**Lounge**

Affina	Lifetime
Arisa	Lifetime
Calida	Lifetime
Hub	Lifetime
Jessa	Lifetime
Lyra	Lifetime
MyPlace	Lifetime
MyWay	Lifetime
Sela	Lifetime
Soltice	Lifetime
Soltice Metal	Lifetime
Sway	Lifetime
Tattoo Slim	Lifetime
Tea Cup	Lifetime

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### SEATING

#### Multiple Seating

Affina	Lifetime
Promenade - indoor	15
Promenade - outdoor	3
Soltice	Lifetime
Soltice Metal	Lifetime

#### Stack and Nesting

Apply	15
Doni Stack	15
Grazie Stack	15
Katera	15
Maestro	15
Matrix	15
Opt4	15
Ruckus	15
Silhouette	15
Strive Stack	15
Torsion Stack	15
Torsion Air Stack	15
Torsion on the Go!	15
Versa- standard, conference	15
Versa XL	15

#### Stools

600 Series	15
800 Series	15
Medical and Laboratory Stools	15



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### SEATING

#### Tandem

Doni Tandem	15
Grazie Tandem	15
Strive Tandem	15
Torsion Tandem	15

#### Task

Apply Task	15
Altus (24/7)	15
Avail	15
Diem	15
Doni Task	15
FourC (24/7)	15
Grazie Task	15
Impress	15
Impress Ultra	15
Intellect Wave Task	15
Oath	15
Pilot (24/7)	15
Ruckus	15
Sift	15
Strive Task	15
Torsion Task	15
Torsion Air Task	15

### SYSTEMS

#### Panel Systems

StudioWorks	Lifetime
System 3000	Lifetime
Unite	Lifetime
WireWorks	Lifetime

#### Power Distribution System

Trellis	Lifetime
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## TABLES - contract

Athens	Lifetime
Barron	Lifetime
Backbone	Lifetime
DataLink System	Lifetime
Enlite	Lifetime
Flat Screen Garage <i>(excludes worksurface embedded storage)</i>	Lifetime
Genesis- fixed	Lifetime
Genesis- height adjustable	5
Hurry Up!	Lifetime
Inquire	Lifetime
InTandem	Lifetime
Intellect Activity Table	Lifetime
Pillar	Lifetime
Pirouette	Lifetime
Portico	Lifetime
Ruckus Activity Table	15
Ruckus Worktable	15
Serenade	Lifetime
Smart Lift <i>(excludes worksurface embedded storage)</i>	Lifetime
Tattoo	Lifetime
Toggle- fixed	Lifetime
Toggle- height adjustable	10
Trek	Lifetime
WorkUp- fixed	Lifetime
WorkUp - height adjustable	5

## WALLS

Evoke	10
Genius	10
Lightline	10

The following products are discontinued.

Please contact KI customer service to verify warranty status. 1-800-424-2432

1000 Series	Dance	Jovi	Reclaim Receptacles
20 Series Table Boss Design	Dante	Jubi	Relax
200 Series Boss Design	Darwin	Junior Tables	Sapphire/Precedence
360 Degree Classroom Furniture	DataLink MP	Kismet	Seneca
400 Series Boss Design	DaVinci	Laptop Garage	SmartTouch Files (900 Series)
600 Series Boss Design	Daybed	Logix Seating System	Soltice Folding Chair and Glider
6000 Series chairs	Daylight	Lido Lounge Seating	Sterling
6100 Series Boss Design	Delsanti Casegoods	Lola Lounge Seating	Sustain
6200 Series Boss Design	Devon Occasional Tables	Madison	Synthesis
700 Series Folding Chair with tablet arm	Dorsal	Mesa Lounge	SystemsWall
734G (Ganging versions)	DuraMesh Folding Chair	Mesa Task Chair	Three Collection
ADD Companion, Tandem, Raphael	Durastack	MI6	Trendmaster
ADD Stacker	E Series Storage	Mondial	Velo
Aerdyn	Eden	Neena	Venue
Affina Glider	Engage	Next Connect Electrical System	Versa Basic
Allude	Ess	Novite	Versa Junior
Amadeus Collection	Essex	Olympia	Vertebra Institutional
Archive	Flex Collection (seating)	On Task	Voyant
Aria	Flexible Workspace	Orlo Occasional Tables	Warren
Aston Guest Chair	GateOne	Perry	Wharton
Bantam	Glimmer Stack and Task	Perth Bariatric, Multiple and Patient Seating	Xclaim
Berlage	Grand Salon Lounge Seating and Bench	Piretti 2000	Xylon
Bonn	Hancock Bench	Piretti Stack	Zylo
Briar Collection	Hi5 Spectator Seating	Plaza	
Bruen	Impulse	Pomfret Lounge Seating and Guest Chair	
Canaan	Intellect Classroom Furniture Collection	PowerComm Premier 72" Round Table	
Cinturon Lounge Seating	Itoki DD	Premier Folding Bench	
Cinturon Task Chair	Itoki DP	Prosper	
Cody	Ivey	Quatro Guest Chair	
Connect Electrical System	Ivy League	Rado Occasional Table	
Connection Zone Privacy Booth	Ivy League Max, Plus	Rapture	



PALLAS

To: Justin

From: Molly Layden

Date: 6/2/2021

Subject: Extended Warranty for DHS/CIS

This letter serves to confirm Pallas' agreement with DHS/CIS to offer an extended warranty for the below listed textiles for a period of 5 years.

Pallas agrees to grant a total warranty period of 5 years for this purchase, in accordance with our Standard warranty; as stated in our Price List and Warranty which can be found on our website: <https://www.pallastextiles.com/resources/>.

Please keep this confirmation letter for your records and forward to the appropriate personnel at DHS/CIS. A copy of this letter must be provided at the time of any warranty claim which may occur outside Pallas' standard product warranty period. Without proof of this letter, Pallas will follow standard warranty time limits as stated in Pallas' Price List and Warranty policy.

Thank you,

*Molly Layden*

Molly Layden

Sales Operations Manager

All Pallas Non-Woven Upholstery Materials:

- Vinyl
- Polyurethanes
- Silicones

Woven Materials:

- |             |         |           |             |
|-------------|---------|-----------|-------------|
| Adele       | Essence | Merge     | Rogue       |
| Axis        | Ethos   | Mesh      | Sonnet      |
| Ballad      | Frieze  | Mod       | Stitch      |
| Basket      | Fuse    | Nap       | Surface     |
| Chic        | Gather  | Nomad     | Tartan      |
| Cybele      | Glam    | Ode       | Translation |
| Decked      | Glitz   | Panache   | Trapunto    |
| Out         | Groove  | Polka     | Trek        |
| Deflection  | Hearth  | Dotty     | Tulips      |
| Demeter     | Icon    | Popcorn   | Twine       |
| Dot Dot Dot | Lyric   | Posh      |             |
| Drift       | Marbles | Promenade |             |